



## LMG Installation & Implementation Services

LMG Installation & Implementation Services provide you with a proven, streamlined process for installing and implementing infrastructure systems and technology. By leveraging our fully trained and certified teams, industry best practices, and the latest technologies, LMG manages the entire project from initial design and installation to testing and final operational hand-over to guarantee project success.

### EFFECTIVE CABLING INFRASTRUCTURE PROJECTS

Companies constructing new IT infrastructure or rebuilding space to accommodate technology upgrades or organisational change require extensive technical and operational expertise to enable the project to be completed successfully the first time whilst minimising project risk. Equally important to the installation and implementation of your new infrastructure is the seamless transition process between project and operational teams upon project completion to minimise downtime and ensure the operational readiness of your network. Managing complex infrastructure projects and technology migrations also requires:

- Smart, professional teams that understand your challenges and can manage the project from start to finish
- Trained, certified resources who hit the ground running whilst requiring minimal supervision and direction
- Cabling knowledge and expertise at a level often not found in-house
- Visibility and access to the status of each project, including final completion and test results
- Extensive knowledge and experience in the contracting and construction environments

### REDUCING PROJECT RISK, MAXIMISING EFFICIENCY

LMG Installation & Implementation Services addresses the physical installation of structured cabling and infrastructure technology and the implementation of active network devices including PBX and VoIP solutions, intelligent cabinets, and IP security devices – from specification development to design and hand-over. We deliver a turnkey installation and implementation process that guarantees project success and minimises risk to timing and budget. LMG Installation & Implementation Services include:

- Initial customer assessment and specification development
- All hardware and software installation and configuration
- Guaranteed industry standard and customer specifications compliance
- Ongoing management site visits for quality assurance
- Testing & commissioning
- SiteReady™ hand-over processes between project and operations team
- Unique tools that improve the efficiency, accuracy, reliability and timeliness of LMG services

### LMG CABLING INFRASTRUCTURE MANAGED SERVICES



ESDP = Enhanced Service Delivery Platform

### LMG Installation & Implementation Services

- Structured Cabling
- Intelligent Infrastructure Management (IIM)
- Intelligent Buildings/Offices
- Technology Rollouts
- Racking Systems
- Cabinets: Standard & Intelligent

### Changing the way companies build, operate, and manage IT infrastructure



#### INNOVATIVE APPROACH ENSURES ON-TIME, ON-BUDGET PROJECTS

LMG's approach is based on a unique combination of people, processes and tools to manage the entire build process, allowing your resources to focus on other IT projects. Our commitment to see projects through to the operational state is a substantial differentiator to our competition. Significant benefits include:

- Management of all aspects of the delivery of LMG services to guarantee the project meets project specifications
- Extensive experience working in various project environments and sizes, whether led and managed by LMG or by another vendor, major contractor or consultant
- Formalized hand-over process that ensures your operations and support teams know how to operate, maintain and gain the maximum value from the solution
- Professional services that leverage technical expertise to improve performance, minimise risk and reduce cost

#### TRAINED, KNOWLEDGEABLE, AND PROFESSIONAL RESOURCES

LMG hires and retains the best employees to ensure that only the most highly skilled teams work on your installation and implementation project. LMG's resources understand how installations and technology migrations that do not meet your specifications can impact your business, and they partner with you to guarantee the work is completed right the first time, every time.

- Fully trained resources that carry valid BICSI RCDD and manufacturers certifications
- Quality resources that perform Quality, Health & Safety and Environmental checks on our services

#### ACCESS, VISIBILITY, AND CONTROL OF YOUR PROJECT

LMG Installation & Implementation Services is built upon an innovative, enabling technology platform called the Enhanced Service Delivery Platform which supports and augments all LMG Services to deliver a superior customer experience. The platform provides systems, tools and processes that greatly improve the efficiency, accuracy, reliability and timeliness of LMG services.

- Tools and processes to manage your project in a scalable, data-driven manner
- Visibility into the entire installation & implementation project, documentation, and test results
- Real-time information provided via a single, customised dashboard, an online portal to all your data
- SiteReady™ hand-off process provides operations teams with the knowledge transfer, training, manuals, and project completion documentation to ensure operational readiness upon project completion

#### Professional Services Extend Value

LMG offers a full suite of Professional Services that enhance the value of your installation and implementation projects:

##### Infrastructure Design:

Standards-compliant and comprehensive designs using our in-house, fully trained and certified staff

##### Project Management:

End-to-end project management based on a scalable, data driven, process that leverages LMG's Enhanced Service Delivery Platform to minimise risk

##### Logistics Management:

Management of the entire logistics process – from sourcing and procurement to insured warehousing and delivery which reduces project slippage and budget risk by ensuring product availability

##### Documentation Management:

Ongoing maintenance of infrastructure documentation from the initial survey, using LMG's in-house documentation team and leveraging the Enhanced Service Delivery Platform to ensure that information is kept current, creating a trusted source of asset and connectivity information

#### ABOUT LMG

LMG provides Cabling Infrastructure Managed Services to enterprise companies throughout the UK and EMEA (via our subsidiaries). Headquartered inside the M25 at Thurrock, LMG has additional offices in London, Manchester, and Cardiff. LMG was established in 1986 and provides some of the leading companies in the UK with Cabling Infrastructure Managed Services that optimise infrastructure change. LMG serves multiple industries, among them Financial Services, Technology, Telecommunications and Media.



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